

## CUMULATIVE MONTHLY MANAGEMENT REPORT INSPECTION SECTION

**MONTH:** AUGUST

**YEAR:** 2011

**NUMBER OF INSPECTORS ASSIGNED:** 32

**MANAGERS:** Brenda Thompson

TYPE	NUM	HOURS
SPECIAL	0	0.0
SYS TESTS	0	0.0

ENFORCEMENT		
CORRECTIONS	NOV	RED TAG
20	17	0

TYPE	HOURS
TRAINING	57.50
ADMIN	0.00
OVERTIME	50.00
LEAVE	1078.00

INSPECTION AUDITS		CUSTOMER SERVICE	
No. of Insp. Audits	40	# of CS Feedback	20
Passing Audits	40	Excellent/ Good	17
% Passing	100%	% Passing	85%
Goal	90%	Goal	80%
<b>Actual vs Goal + / -</b>	<b>10%</b>	<b>Actual vs Goal + / -</b>	<b>5%</b>

RECOGNITION	
Written	0
Verbal	0

INSPECTION TIMELINESS			
On Time	% On Time	Goal	Actual vs Goal + / -
13587	99.27%	98%	1.27%

	COMM'L	RES'D'L	TOTAL	% TURN DOWNS
TOTAL COMPLETED BUILDING INSPECTIONS	3018	3740	6758	10%
TOTAL COMPLETED ELECTRICAL INSPECTIONS	1687	1304	2991	10%
TOTAL COMPLETED PLUMBING INSPECTIONS	685	1757	2442	10%
TOTAL COMPLETED MECHANICAL INSPECTIONS	534	505	1039	10%
TOTAL COMPLETED POOL INSPECTIONS	10	260	270	23%
TOTAL COMPLETED DEMOLITION	2	3	5	0%
TOTAL COMPLETED RIDES	4	0	4	0%
EXPIRED PERMITS NOTIFICATION			178	
<b>GRAND TOTAL OF INSPECTIONS</b>	5940	7569	13687	<b>10%</b>

AVERAGE DAILY COMPLETED INSPECTIONS	595.1
AVERAGE DAILY MANPOWER	26.1
AVERAGE COMPLETED INSPECTIONS PER MAN PER DAY	22.8
NUMBER OF WORK DAYS IN MONTH	23

Returned Tickets	100
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